

## ISO Certification: Frequently Asked Questions

### **What is ISO 9001?**

This ISO quality management standard defines how something is done. It is built on seven principles: customer focus, engagement of senior management, engagement of people, a process-oriented approach, continuous improvement, evidence-based decision making and relationship management.

### **Why is ISO 9001 Important?**

This standard demonstrates a company's commitment to consistently provide products and services that meet customer and regulatory requirements. And by doing so, stakeholders are more likely to be satisfied with a company's goods and services. Abiding by quality standards can also enhance a company's credibility as a quality service provider.

### **What is ISO 14001?**

ISO 14001 provides a set of standards, or best practices, for companies that want to minimize their environmental footprint, comply with relevant legal requirements, and achieve their environmental objectives.

Environmental management requires organizations to continually consider environmental matters relevant to their organizations. Examples include reducing carbon emissions, waste management, optimizing how resources are used, and supply chain considerations. The five elements of ISO 14001 are: an environmental policy, planning, implementation and operation, checking and corrective action, and management review.

### **Why is ISO 14001 important?**

Companies that achieve ISO 14001 have strategically committed to improving their environmental footprint and have the support of senior management to proactively improve performance over time. In a competitive industry like salvage, we expect holding this certification will differentiate us from players who don't put the environment first when it comes to salvage and wreck removal.

### **What is ISO 45001?**

ISO 45001 helps reduce business risk by helping companies create a safe and healthy work environment. This includes protecting workers from work-related accidents and diseases, control factors that cause injury or illness, and support physical health and mental well-being.

While the standard is industry agnostic, the fact is some industries are more dangerous than others, including ours. ISO 45001 provides a framework that integrates workflows specific to projects and emergency response.

### **Why is ISO 45001 important?**

According to industry experts, more than 150 people experience workplace injuries every 15 seconds. With a set of standards that aims to prevent workplace accidents, illnesses, and fatalities, ISO 45001 creates an occupational health and safety standard that integrates with our processes, procedures, and policies already in place.

